



*Water has no substitute...Conserve it!*

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## **News Release**

For Immediate Release: March 31, 2020

### **DOW conducting flushing protocol in Puhi, Lihue, Hanamaulu and Kapa'a systems**

LIHUE - The Department of Water (DOW) is currently conducting a flushing protocol in the Puhi, Lihue, Hanamaulu and Kapa'a water systems to help clear the water lines after the recent severe weather and flooding conditions that affected nearby areas. Some customers may have or are currently experiencing white or discolored water at the tap. DOW has confirmed that water quality continues to be safe for normal use and that water is expected to clear up after the flushing process is completed.

An update will be provided if new information becomes available. To monitor water service updates online, visit [www.facebook.com/KauaiDOW](https://www.facebook.com/KauaiDOW).

To report a water service emergency, contact the Department of Water at 245-5444 or after-hours call Police Dispatch at 241-1711.

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